ApeosPort®-VII C4421 / C3321

Front-running A4 multifunction devices that enable new ways of working

FUJIFILM

FUJI Xerox

Easy. Connect. Secure.

Highly reliable A4 multifunction devices incorporating all advantages of the ApeosPort series

Intuitive operation, seamless integration, advanced security features --
The newly-released A4 multifunction devices offer all you can expect from the ApeosPort series.
The advanced features of the ApeosPort-VII C4421 / C3321 series
help you work smarter.
This series accelerates the evolution of your work.

A4 Colour Multifunction Devices

ApeosPort-VII C4421 / C3321

Copy/Print	Scan	FAX*3	Printing resolution
Colour/B&W **40** ppm*1	Colour/B&W **105** ppm*2	Super G3 FAX	**1200×2400** dpi

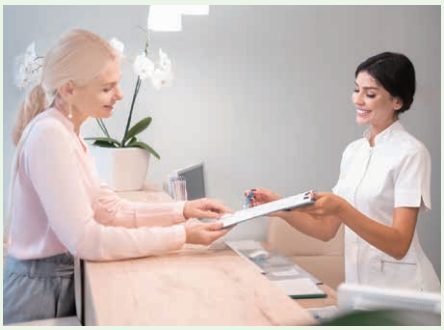
Wireless LAN Supported | **Mobile Support** | **Cloud Interactive**

Note: The above pictures show ApeosPort-VII C3321 (standard configuration), ApeosPort-VII C4421 (standard configuration + three optional 550-Sheet Feeders and an optional Caster), and ApeosPort-VII C4421 (standard configuration + two optional 550-Sheet Feeders and an optional Cabinet) from the left.
*1: For C4421. 35 ppm for C3321. *2: Standard Document (A4), 200 dpi, to Folder. For C4421 when both sides of a sheet are scanned through a single pass using the Duplex Automatic Document Feeder. 96 ppm for C3321. *3: Optional.

Offices

Efficiently combining A4 and A3 devices

The ApeosPort-VII C4421 / C3321 multifunction devices have the same UI and features as their A3 equivalents.
This leads to the optimum use of both A3 and A4 devices in one office and makes it easier to build the environment for server-less on-demand printing, minimising the trouble that comes with device management.



Compact, but fully featured

Easy-to-use 7-inch touch panel[*1]

- Smartphone-like operation
- Angle adjustment mechanism that gives you an easier view
- Light and sound notifications
- Support for multiple languages[*2]
- Comes standard with the NFC[*3] touch area

Directly printing from or scanning to USB[*4]

- It is possible to print documents stored on a USB memory or save scanned data to the memory without using a computer.

Space-saving IC card reader[*4]

- Designed to save space, the ApeosPort-VII C4421 / C3321 series can house a built-in IC card reader.

High-speed copying/scanning of a large volume of documents[*5]

- Scanning of the both sides of a 2-sided document at once
- Duplex Automatic Document Feeder that holds a maximum of 100 sheets[*6]

Trays/feeders holding a maximum of 2350 sheets[*7]

- Despite being small, the ApeosPort-VII C4421 / C3321 series comes standard with trays that can hold as many as 700 sheets (the bypass tray and standard tray can hold 150 sheets and 550 sheets respectively).
- Up to three optional 550-Sheet Feeders can be installed to have one bypass tray and four trays in total.

Printing envelopes[*8] and thick paper with a smooth surface

- Automatic adjustment of pressure to print envelopes.
- Gently sloping paper feed path so that thick paper can be supported.

Small but excellent

- Super EA-Eco toner, toner that has the industry's smallest particle size, reproduces small characters and thin lines sharply and creates a smooth gradient.
- Image Enhancement processing reproduces diagonal lines and the outlines of characters, which can become jagged when printed, more smoothly.
- IReCT[*], digital image adjustment technology, minimises colour misregistration.

*: Image Registration Control Technology

Energy-efficient

- Both high image quality and energy efficiency are ensured by Super EA-Eco toner, which has low-temperature fusing properties, and a compact, energy-efficient LED printhead that offers high image quality.

*1: For C4421. 5-inch touch panel for C3321. *2: Japanese, English, Chinese (Simplified and Traditional), Korean, Thai, Vietnamese, and Indonesian. *3: Near Field Communication. *4: Optional. *5: C3321 does not have the automatic document size detection feature. *6: For C4421. 50 sheets for C3321. *7: 80 gsm paper. *8: Envelopes are fed from the bypass tray.

Counter services

Reducing wasted time during customer service

Being compact, the ApeosPort-VII C4421 / C3321 series fits into a counter service area. You can copy or scan documents without leaving the counter and making your customer wait.

Stores

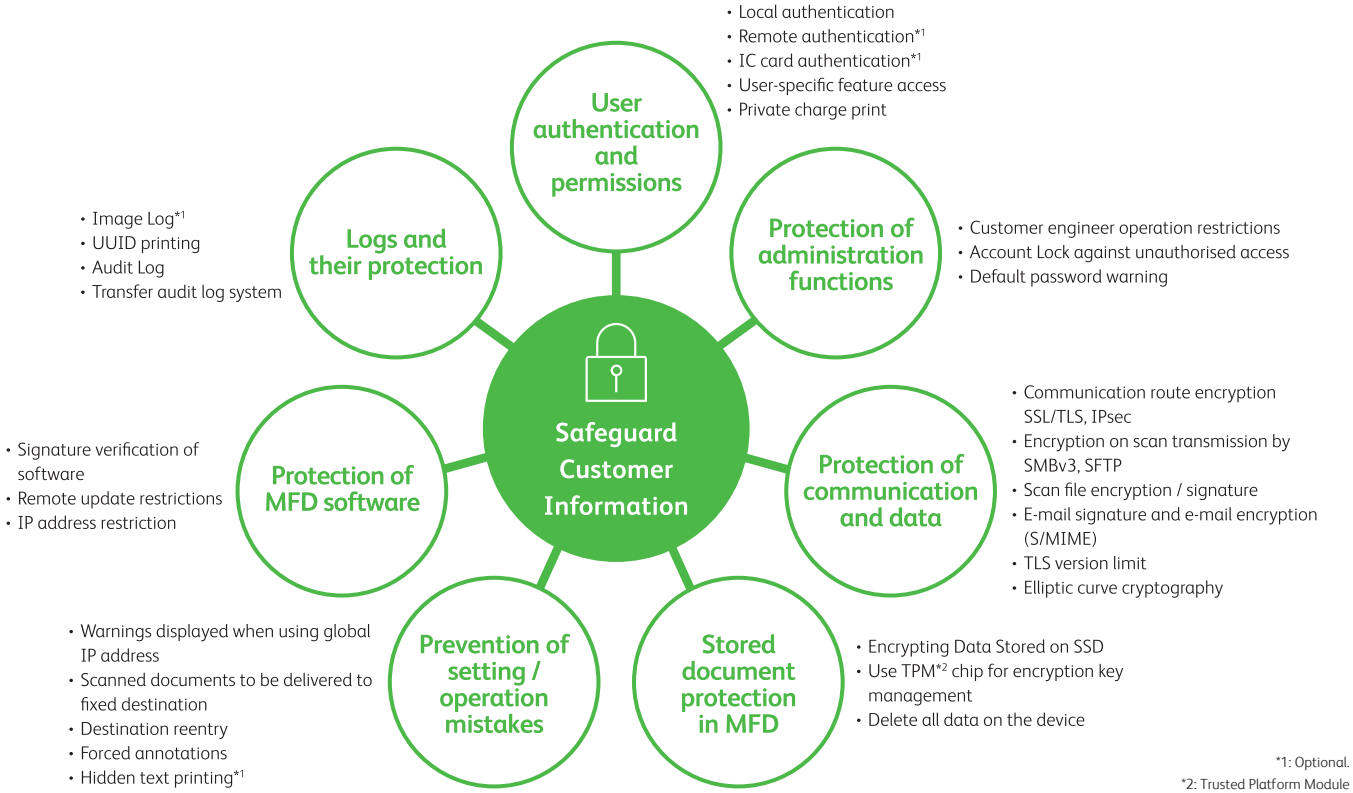
Strengthening the integration of the headquarters and branch stores

It is possible to automate a series of jobs to scan and send documents to the headquarters by registering settings so that you can send documents with one touch of an icon. This enables you to send reports easily even if you don't have a computer at hand.

360° data security

ApeosPort is equipped with both user-friendliness and security measures

Comprehensive security measures protect your important information against threats such as unauthorised access, information leakage, and data tampering.



*1: Optional.
*2: Trusted Platform Module

Authentication in Azure Active Directory

ApeosPort-VII C4421 / C3321 devices can integrate with Microsoft Azure Active Directory, a cloud-based identity management service. Azure Active Directory can be used for authenticating to multifunction devices and FUJIFILM Business Innovation's cloud services.

Server-less user authentication

The server-less authentication feature* makes an authentication server unnecessary. Associating user information registered to multifunction devices with the ID information of IC cards makes it possible to share the user information among all multifunction devices connected to a parent device, enabling server-less user authentication on the devices.

*: Optional.

Carefree management

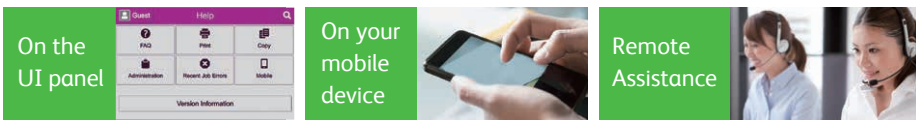
Visualise usage data to reduce costs

Device Log Service* visualises the usage of multifunction devices and printers in an office by displaying usage charts in a web browser. It is also possible to display the usage data on the control panel of a multifunction device. The service requires no dedicated server and makes it possible to increase cost awareness among employees while lightening the burden on system administrators.

*: A cloud service that FUJIFILM Business Innovation offers. A subscription to the service is additionally needed.

Easy solutions to help solve problems

From toner replacement to unexpected device failures, most problems can be solved quickly without needing to wait for a customer engineer or sales representative.



Help information accessible from the control panel and mobile devices assist you to solve problems

On the control panel of a multifunction device, you can search for and find ways to fix your problems. You can also view help information on a mobile device by scanning a QR code displayed on the control panel with the mobile device.

Remote Assistance is also available to solve problems with the help of operators

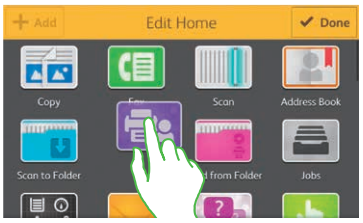
If you cannot solve a problem, contact our call center as required. An operator will remotely access your multifunction device and guide you using a finger pointer or pen function on the UI panel.

End to end automated workflow

Multifunction devices learn your habits

ApeosPort-VII C4421 / C3321 devices learn your habits -- your preferred features, settings, etc. You can also customise the operation screen displayed after authentication to your needs as well as the common operation screen.

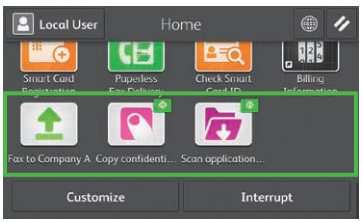
Custom home screen and feature list



Move an icon just by dragging/dropping while long tapping it.

You can specify the icons (apps) and their arrangement on the home screen or features and their order on lists displayed on job screens with an easy, intuitive operation. You can also hide the features you do not need.

Complete routine tasks with one touch



A desired colour, design, and name can be specified for an icon.

Your preferred features and settings can be registered to appear on the home screen as one-touch apps. Just tapping a one-touch app completes your routine task.

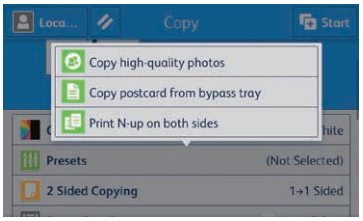
Fax to Company XX

Registering a recipient prevents misdirected faxes.

Scan application forms

The trouble of specifying a file format or storage destination each time is eliminated.

Support non-routine tasks with high flexibility



Settings like the N-up option and number of copies can be changed every time a preset is selected.

Saving the settings as a preset eliminates the trouble of specifying complicated settings each time. Every time the preset is selected, you can tailor the settings to the preferences at that time, which streamlines your work process.

Translate documents just like copying

The Scan Translation Service* allows you to translate paper documents while maintaining the original layout just by scanning these documents. Digital documents sent from computers via the Internet are also supported.

Note: Japanese, English, Chinese (Simplified and Traditional), Korean, Thai, Vietnamese, Indonesian, and Malay are supported.

*: A cloud service that FUJIFILM Business Innovation offers. A subscription to the service is additionally needed.

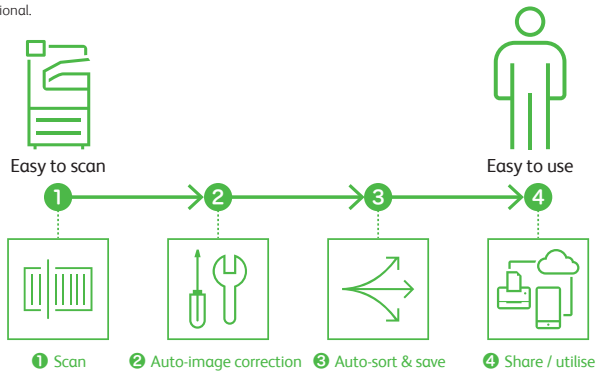
Copy an ID card on one side of a sheet

With the ID Card Copy feature, both sides of an ID card, such as a driver's licence card or health insurance card, can be printed aligned with each other on one side of a sheet. You can also enlarge the images to get a better view of them.

Automate scan processes for regular work tasks

Using the Scan Delivery* automates the process of scanning and saving documents to predefined destinations according to the rules specified for each task or document type, eliminating the need to manually specify file names or formats and perform OCR processing*. You can also extract characters from certain areas of a document and use them for the folder or file name.

*: Optional.



Use of QR codes and barcodes

The Scan Delivery scans a QR code or barcode printed in the header or body of a document and automatically processes it based on the scan results.

Automate scan processes for individual users

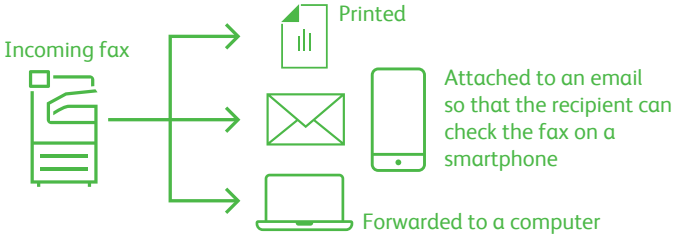
ScanAuto* makes it possible to automatically optimise scan settings depending on the document orientation, sides to scan, etc. When the Authentication feature is used, the destination is automatically set to the authenticated user's address.

*: Only supported by C4421.

Fax settings that lead to reduced waste and higher efficiency

By configuring the Paperless Fax settings, you can store received faxes in folders so that only necessary faxes are printed after being checked on the control panel. Faxes can also be forwarded to your smartphone. With an optional kit, you can also sort them by fax number, received date, or person in charge and switch the behaviour of a multifunction device. With one touch, you can change the setting to forward incoming faxes by email, which allows you to check them from outside the office.

- Minimising paper output
- Checking incoming faxes outside the office
- Automatic sorting and forwarding
- Changing the behaviour of a multifunction device when a fax is received depending on the time of day



Borderless workspace

Smartphone becomes a "portable operation panel"

Seamless connectivity with mobile devices for Copy, Fax, Print, Scan*1 jobs using the Print Utility*2 application.

- Mobile device can be used as an alternative UI for operations control to minimize common touch points
- Frequent settings can be saved as "Favourites"
- Directly send fax or email with the addresses stored in the smartphone
- Minimise printer touch points for hygiene reasons

Note: Connect to machine via wireless environment.

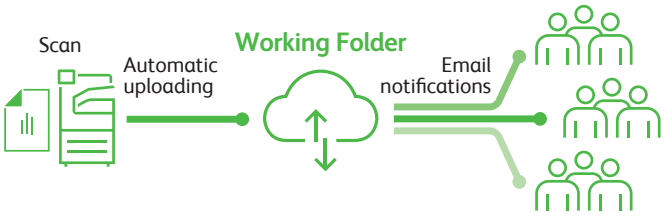
*1: E-mail, Scan to Folder.

*2: It can be downloaded free of charge from Google Play™ or App Store.

Secure, high capacity cloud storage

With Working Folder*, so long as you have an Internet connection, you can access and use documents from anywhere, anytime. Seamlessly integrating with multifunction devices, DocuWorks, and mobile devices, Working Folder allows you to make maximum use of documents. For example, it is possible to print a document stored in Working Folder from the control panel of a multifunction device or to upload scanned data with a specified name to Working Folder and send an email notification.

*: A cloud service that FUJIFILM Business Innovation offers. A subscription to the service is additionally needed.



Flexibility in office layout

Supports wireless LAN environment*1.

- Supports free addressing in the office with Wi-Fi support
- Up to three Wi-Fi Direct multifunction devices can be connected at the same time
- Supports direct mobile printing*2
- Print Utility, AirPrint, Mopria® Print Service are supported

*1: Optional.

*2: When connecting to Wi-Fi Direct.

Securely and easily printing a document even from outside the office

With Cloud On-Demand Print*, you can upload a document to a cloud server from a computer or mobile device and print the document from a multifunction device outside the office using an ID and password without a special printer driver. This eliminates the need to bring paper documents, preventing data loss.

*: A cloud service that FUJIFILM Business Innovation offers. A subscription to the service is additionally needed.

No need to queue up for printing

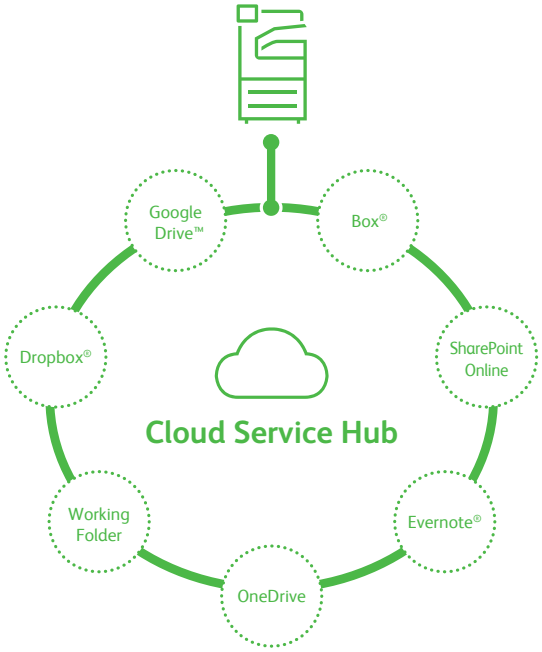
Server-less On-Demand Print* allows you to release a print job from a multifunction device other than the one specified when the job was submitted if the device is being used by another person, eliminating the need to wait for your turn.

*: Optional.

Centralised cloud integration

Cloud Service Hub* achieves single sign-on across cloud storage services. This enables you to save a scanned document to cloud storage directly from a multifunction device and search for a document to print across multiple cloud storage services. Text in a scanned document can be captured through OCR, which allows you to do a full-text search.

*: A cloud service that FUJIFILM Business Innovation offers. A subscription to the service is additionally needed.



ApeosPort-VII C4421 / C3321 Functions & Specifications

Basic Specifications/Copy Function

Item		Description	
		ApeosPort-VII C4421	ApeosPort-VII C3321
Type		Desktop	
Memory Capacity		4 GB (Max: 4 GB)	
Storage Device Capacity*1		128 GB	
Colour Capability		Full Colour	
Scan Resolution		600 x 600 dpi	
Printing Resolution		1200 x 2400 dpi	
Warm-up Time		33 seconds or less (23 degrees Celsius room temperature)	
Original Size		Maximum of A4, Letter, Legal for both Sheet and Book	Maximum of A4, Letter, Legal*2 for both Sheet and Book
Paper Size	Max	A4, Letter, Legal	
	Min	A6 [76.2 x 127 mm when using Bypass Tray]	
	Image loss width	Lead edge 4.0 mm, Trail edge 4.0 mm, Right/Left edge 4.0 mm	
Paper Weight*3	Paper Tray	60 to 220 gsm	
	Bypass Tray	60 to 220 gsm	
First Copy Output Time		B/W: 7.5 sec. (A4 / Monochrome priority mode) Colour: 8.0 sec. (A4 / Colour priority mode)	
Continuous Copy Speed*4		B/W: 40 ppm Colour: 40 ppm	B/W: 35 ppm Colour: 35 ppm
Paper Tray Capacity*5	Standard	Standard Tray: 550 sheets Bypass Tray: 150 sheets	
	Optional	550-Sheet Feeder: 550 sheets	
	Max	2350 sheets [Standard + 550-Sheet Feeder x 3]	
Output Tray Capacity*5		250 sheets	
Power Supply		AC220-240 V +/- 10 %, 8 A, 50/60 Hz common	
Maximum Power Consumption		1440 W Sleep Mode: 0.5 W Low Power Mode: 11 W Ready Mode: 77 W	
Dimensions		W 470 x D 500*6*7 x H 582*8 mm	W 420 x D 500*6*7 x H 565*8 mm
Weight*9		35 kg	34 kg

*1: The Storage Device Capacity is not totally available for customers.
*2: Not available on Scanner Glass for ApeosPort-VII C3321.
*3: It is recommended to use our recommended paper. Correct print output may not be possible depending on the requirement.
*4: The speed may be reduced due to the image quality adjustment.
*5: 80 gsm paper.
*6: The motor part of Duplex Automatic Document Feeder rear is included.
*7: CI Badge is excluded. When CI Badge is included, 2.7 mm is added.
*8: 550-Sheet Feeder (height): 123 mm (The height increment when the option is installed).
*9: Including Toner Cartridge. 550-Sheet Feeder: 6.6 kg.

Print Function

Item		Description
Type		Built-in type
Continuous Print Speed*1		Same as the Basic Specifications / Copy Function
Printing Resolution	Standard	[PCL Driver] Standard: 1200 x 2400 dpi, High Quality: 1200 x 2400 dpi, High Resolution: 1200 x 1200 dpi
	Optional	[Adobe® PostScript® 3™ Driver] High Speed (Standard): 600 x 600 dpi, High Quality: 1200 x 2400 dpi, High Resolution: 1200 x 1200 dpi
Page Description Language	Standard	PCL5 / PCL6
	Optional	Adobe® PostScript® 3™
Supported Operating System*2	Standard	[PCL Driver] Windows 10 (32 bit / 64 bit), Windows 8.1 (32 bit / 64 bit), Windows Server 2019 (64 bit), Windows Server 2016 (64 bit), Windows Server 2012 R2 (64 bit), Windows Server 2012 (64 bit), [Mac OS X Driver] macOS 10.15 / 10.14 / 10.13 / 10.12, OS X 10.11
	Optional	[Adobe® PostScript® 3™ Driver] Windows 10 (32 bit / 64 bit), Windows 8.1 (32 bit / 64 bit), Windows Server 2019 (64 bit), Windows Server 2016 (64 bit), Windows Server 2012 R2 (64 bit), Windows Server 2012 (64 bit), macOS 10.15 / 10.14 / 10.13 / 10.12, OS X 10.11
Interface	Standard	Ethernet 1000BASE-T / 100BASE-TX / 10BASE-T, USB3.0, USB2.0
	Optional	Wireless LAN (IEEE 802.11 a / b / g / n / ac)

*1: The speed may be reduced due to the image quality adjustment. The printing speed may be reduced depending on the document.
*2: Please refer to our official website for the latest supported OS.

Scan Function

Item		Description
Type		Colour Scanner
Scan Resolution		600 x 600 dpi, 400 x 400 dpi, 300 x 300 dpi, 200 x 200 dpi
Scan Speed		Same as the Scan Speed for the Duplex Automatic Document Feeder
Interface	Standard	Ethernet 1000BASE-T / 100BASE-TX / 10BASE-T
	Optional	Wireless LAN (IEEE 802.11 a / b / g / n / ac)

Fax Function (Optional)

Item	Description
Original Size	Max: A4, Legal*1
Recording Paper Size	Max: A4, Legal; Min: A5
Transmission Time	2 seconds and more but fewer than 3 seconds*2
Transmission Mode	ITU-T G3
Applicable Lines	Telephone subscriber line, PBX, Fax Communication (PSTN), Maximum 1 port*3 (G3-1 port)

*1: Not available on Scanner Glass for ApeosPort-VII C3321.
*2: When A4 size document with approximately 700 characters is transmitted in standard image-quality (8 x 3.85 lines/mm) and in high-speed mode (28.8 kbps or faster, JBIG). Only indicates the time for transmitting the image information and does not include the communication control time. The total communication time will vary depending on the contents of the document, the type of machine receiving the fax, and line condition.
*3: No. of FAX lines is up to 1 port. Port refers to number of channels for FAX.

Duplex Automatic Document Feeder

Item		Description	
		ApeosPort-VII C4421	ApeosPort-VII C3321
Original Size / Paper Weight		Max: A4, Letter, Legal; Min: A5*1 60 to 128 gsm (In Duplex: 60 to 128 gsm)	
Capacity*2		100 sheets	50 sheets
Scan Speed*3	Copy (A4, Simplex)	B/W : 53 ppm Colour : 35 ppm	B/W : 48 ppm Colour : 35 ppm
	Scan	B/W: 53 ppm, Colour: 53 ppm (1 pass, 2 sided scanning; B/W and Colour: 105 ppm) [Standard Document (A4), 200 dpi, to Folder.]	B/W: 48 ppm, Colour: 48 ppm (1 pass, 2 sided scanning; B/W and Colour: 96 ppm) [Standard Document (A4), 200 dpi, to Folder.]

*1: The minimum custom size is 139.7 x 139.7 mm.
*2: 80 gsm paper.
*3: The scanning speed varies depending on the documents.

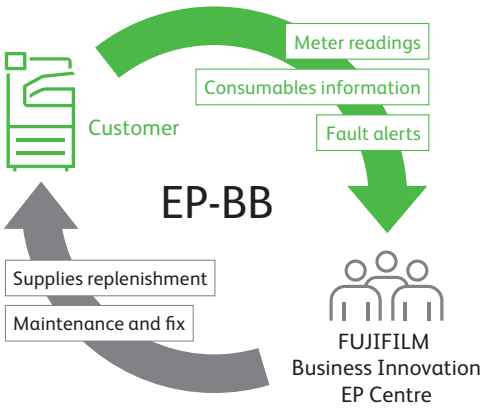
Notes
1) To comply with paper weight specifications, it is recommended to use our recommended paper. Document may not be printed correctly depending on usage conditions.
2) Functional spare parts will be available for at least 7 years after the product is no longer manufactured.

EP-BB

Help you achieve stable device operation

EP-BB, a service offered for free, assists customers to manage the operation of multifunction devices using a broadband network. The service enables quick failure recovery and proactive management of consumables.
Additionally, reports on the usage of each multifunction device are available on request. This service enables efficient and effective use of multifunction devices.

Notes:
- An application from a customer is necessary to start offering this service.
  This service may not be available depending on the region or contract type.
  For details, please contact your local sales representative.
- For customers using EP-BB, our customer engineers configure necessary settings on multifunction devices depending on customers' needs.
- Network costs, including those for broadband networks, are to be paid by customers.



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The available model varies depending on the country/region. Please ask the sales representatives for details.

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For Your Safety
Before using the product, read the Instruction Manual carefully for proper use. Use the product with the power source and voltage specified. Be sure to establish ground connection. Otherwise, electronic shock may result in the case of a failure or short circuit.

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For more information or detailed product specifications, please call or visit us at

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